

Privacy Policy

We highly value your privacy. This policy explains the privacy principles of KAMEREO and the services provided by KAMEREO. By accessing this appsite, you agree to the terms of the privacy policy. We are not responsible for the content or privacy policies of other appsites linked on our site.

Purpose and Scope of Customer Information Collection

The primary data collected through the Kamereo App includes: email, phone number, login name, login password, and customer address (member). This is the information that Kamereo requires members to provide when registering to use the service, and it is used to contact and confirm customer registration to ensure consumer rights.

Members are responsible for the confidentiality and retention of all activities using the service under their registered name, password, and email. Additionally, members are responsible for promptly notifying Kamereo of any unauthorized use, abuse, or violations of security, and for safeguarding their login credentials from third parties.

Notifications from KAMEREO

To complete orders and keep you informed, KAMEREO will contact you. Typically, notifications are sent via email, and each account is required to provide a valid email address and phone number to receive messages. In some cases, KAMEREO may contact you via phone or mail to provide information about products, features of interest, or customer support.

Some notifications from KAMEREO are service-related and essential for customers. Examples include, but are not limited to, a welcome/confirmation email upon account registration, order confirmation, or communication from the KAMEREO support team. These messages are not advertisements, and you cannot opt out of service-related notifications unless you close your account.

KAMEREO may also send you notifications related to certain appsite features or your activity. Additionally, KAMEREO may send you updates or news about changes or new services. By default, customers receive these notifications via email.

KAMEREO offers optional email newsletters. When you register an account or opt-in, you will receive newsletters from us. These newsletters are available for both customers and non-customers. Customers can subscribe or unsubscribe from optional newsletters in their account settings or by following the instructions in the newsletter emails. Non-customers can subscribe by providing an email address and can unsubscribe by following the instructions in the email.

Scope of Customer Information Usage

The Kamereo app uses member-provided information to:

- Provide services to members;
- Send notifications regarding information exchanges between members and Kamereo;

- Prevent activities that may destroy member accounts or impersonate members;
- Contact and resolve issues with members in special cases;
- Ensure information is used only for confirmation and contact purposes related to transactions on Kamereo.

In case of legal requests, Kamereo is responsible for cooperating and providing personal information upon request by judicial authorities, such as prosecution, courts, or investigative police agencies, regarding any violations of the law by customers. No one else has the right to access member information without permission.

Cookies & Tracking Technologies

KAMEREO uses certain technologies to better understand how people use our appsite and services. KAMEREO partners with third-party services that may use different tracking technologies, such as browser cookies, to provide specific features or services. These technologies allow partners to recognize your device each time you visit KAMEREO but do not allow access to personal information from KAMEREO. KAMEREO has no access to or control over third-party technologies, and they are not covered by our privacy policy.

Information Storage Duration

Members' personal data will be stored until a request for deletion is made, or the member logs in to delete it. In all other cases, member personal information will be securely stored on Kamereo's servers.

Address of the Information Collection and Management Unit

Kamereo Co., Ltd.

Headquarters: F05&F06A, 1st Floor, The Manor Officetel Building, 89 Nguyen Huu Canh, Ward 22, Binh Thanh District, HCMC

Email: Info@Kamereo

Means for Users to Access and Modify Personal Data

Members have the right to request to check, update, adjust, or delete their personal information by logging into their account to edit the personal information or request Kamereo to do so. Upon receiving such feedback, Kamereo will verify the information and respond with reasons and instructions on how to recover or delete customer personal information.

Commitment to Protect Customer Personal Information

Kamereo is committed to keeping members' personal information confidential in accordance with Kamereo's personal information protection policy. The collection and use of each member's information are only carried out with customer consent, except in cases required by law.

We do not use, transfer, provide, or disclose member personal information to any third party without the member's consent.

In case of a data breach due to hacker attacks, leading to the loss of member personal data, Kamereo is responsible for notifying the authorities and informing the members in a timely manner.

All online transaction information of members, including invoices and documents, will be strictly protected under Kamereo's secure central data center.

Kamereo management requires individuals registering or purchasing as members to provide complete and accurate personal information such as full name, contact address, email, ID number, and phone number. Kamereo management will not take responsibility or address complaints related to members' benefits if the provided information is found to be inaccurate.

Privacy Policy Changes

KAMEREO reserves the right to change this privacy policy at any time, so please review it periodically. We will notify you of changes by posting a notice on the appsite. If significant changes are made, you will be notified here, via email, or in another way KAMEREO deems appropriate.

Complaint Mechanism Related to Customer Personal Information

Members have the right to file complaints regarding the disclosure of personal information to third parties to Kamereo's management board at the company address or via email.

Email: Info@Kamereo

The company is responsible for implementing technical measures to verify the reported contents. The processing time for personal information-related complaints is 15 days.

Last updated on October 1, 2024.